

FFT Monthly Summary

Friends & Family Questionnaire

September 2019

Surveyed Patients 118
 Responses 50

| | Extremely Likely | Likely | Neither Likely nor Unlikely | Unlikely | Extremely Unlikely | Don't Know | Total |
|----------------|-------------------------|---------------|------------------------------------|-----------------|---------------------------|-------------------|--------------|
| SMS | 46 | 4 | 0 | 0 | 2 | 0 | 50 |
| Manual | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total % | 92% | 8% | 0% | | 0% | | 100% |

"the doctors are genuinely concerned and care"

"Caring and lovely staff"

"Punctual & Helpful GP's"

"Very Helpful & the doctors listen to me"

"Excellent doctors great staff and team"